

SUMMER 2009



Matter of Trust

LEADING THE WAY

LGC welcomes 19 new and renewing member groups

New Hampshire Local Government Center (LGC) extends a warm welcome to the following new and renewing member groups which have joined us during June and July:

Accidental Death & Dismemberment

Weeks Public Library

FSA

City of Franklin • SAU #15 - Auburn School District • SAU #15 - Hooksett School District • SAU #18 - Franklin School District • SAU #18 - Hill School District • SAU #18 - SAU Office SAU #29 - Chesterfield School District Town of Newport

Life; Long-Term Disability

Town of Greenland
Weeks Public Library

Medical

Somersworth Housing Authority

Property-Liability

Ledyard Charter School
Town of New Durham

Short-Term Disability

Town of Ashland
Town of North Hampton

Unemployment Compensation

SAU # 85 • Town of Chester
Town of Tilton
Virtual Learning Academy

Workers' Compensation

Ledyard Charter School

(continued on next page)

State Purchasers Group on Health and Citizens Health Initiative announce release of New Hampshire Hospital Scorecard

The New Hampshire Purchasers Group on Health (NHPGH) is pleased to announce the release of the state's first ever statewide hospital cost and quality scorecard. The *New Hampshire Hospital Scorecard* (www.nhpghscorecard.org) is one of several initiatives by the state's four largest public healthcare purchasers who make up the NHPGH, to highlight the quality and cost of healthcare for their more than 120,000 covered members, and for the general public.

Quality Measurements

The *New Hampshire Hospital Scorecard* demystifies quality measurement by assigning blue ribbons to hospitals in each of three quality areas: Hospital Patient Experience, Hospital Patient Safety, and Hospital Clinical Quality.



New Hampshire Hospital Scorecard

The scorecard also provides cost indicators for each facility by assigning indicators of \$ (least costly) through \$\$\$\$ (most costly).

"Despite the fact that we spend 10 billion dollars in our state on healthcare, and more than 2.2 trillion dollars as a nation, the United States ranks last, or 19th, out of 19 industrialized nations in terms of quality," says Paul Spiess, chair of the NH Citizens Health Initiative. "Making quality and cost information more transparent and more actionable is a necessary first step towards improving our healthcare system," he adds.

Copies of the *New Hampshire Hospital Scorecard* will be distributed to LGC groups for sharing with their employees in the coming months.

"The University System has worked diligently to actively engage our employees in healthcare decision-making," notes University System of New Hampshire Chancellor-Elect Ed MacKay. "The *New Hampshire Hospital Scorecard* helps us to advance this dialogue and underscores the fact high quality care can also be cost-effective," MacKay points out.

"The publication of this scorecard will enable the 40,000 people covered under the state's employee health plan to view important quality and cost metrics of the state's 26 hospitals," says State of New Hampshire Commissioner of Administrative Services Linda M. Hodgdon. "It will help our employees, retirees and their families become better healthcare consumers and raise their level of understanding about the services hospitals provide and the prices they charge. Hopefully, over time, it will lead to more informed healthcare decision-making."

(continued on page 5)

Editor: Lynn Sperl
E-mail: lsperl@nhlgc.org

Published regularly to keep decision-makers of New Hampshire Local Government Center member groups informed about risk services and industry trends.

LGC Contact Information:

Toll Free: 800.852.3358

Local: 603.226.2861

Fax: 603.226.2988

Website:
www.nhlgc.org

Employment Law Hot Line
603.695.8582

**LifeResources —
Member Assistance Program:**
800.759.8122



New Hampshire Municipal Association
Workers' Compensation Trust
Property-Liability Trust
HealthTrust

LGC Mission

To provide programs and services that strengthen the quality of member governments and the ability of their officials and employees to serve the public by being a catalyst for dialogue and action, an advocate on issues, an advisor on problems, a provider of benefits and risk-management services, an educator/trainer in skills and a resource for information.

... 19 new and renewing member groups (continued from front page)

“We appreciate that our members think of us for their risk management needs,” says LGC’s Member Relations Manager Tom Dunn. “Their commitments to our risk pool offerings help keep LGC strong for the benefit of all,” he adds.

With an overall medical coverage increase of 3.3 percent for this July, LGC experienced a positive renewal with favorable rates for its ancillary programs.

“We’re here to provide the protection and coverage employer groups need and look forward to our continued partnership,” notes LGC’s Account Manager Charlene Wallace. She encourages groups to call LGC at 800.852.3358 for additional assistance. “Please know that all of us here at LGC are honored for the opportunity to serve you—our friends and neighbors,” she adds.

Tenant Users Liability Insurance: What it can do for your group

Requests from the public to use property and facilities of local government (including cities, towns, counties, schools and quasi-municipal entities) are a common occurrence—particularly during summer months for celebrations and various events. Individuals and organizations using your local governmental facilities are *not* covered under your group’s property coverage program. This opens the possibility of your group getting drawn into unnecessary claims.

Affordable Protection

The solution to this dilemma is the Tenant Users Liability Insurance Program (TULIP). TULIP is a low-cost insurance policy that protects both the “Tenant User” and the local entity. A “Tenant User” is any outside party using local government facilities. The New Hampshire Local Government Center’s Property-Liability Trust now partners with Entertainment Brokers International (EBI) to provide reasonably priced, general liability insurance for special events through EBI’s TULIP offering.

The TULIP policy applies to claims related to bodily injury liability, property damage liability, personal injury liability and advertising injury (e.g., for libel, slander, invasion of privacy, copyright infringement and misappropriation of advertising in connection with the insured’s advertising of its goods or services) plus litigation costs to defend against such claims arising from use of the owner’s premises by external facility users/renters. Premium costs are based on the event’s nature, duration, number of participants and level of risk plus any special underwriting requirements.

Self-Arranged Coverage

Property and personal liability losses originating from activities like weddings, craft fairs and road races on your group property can be outside your control if not properly addressed. The result could be an increase in property and liability coverage, claims and taxes to fund such losses. The TULIP’s cost of coverage for events is as low as \$95 per day.

If someone is looking to hold monthly meetings at your site, they can arrange coverage for rates as low as \$200 for an entire year. Some events cannot be covered, including circuses, carnivals, mechanical amusement devices, motorized sporting events, fireworks and rap/heavy-metal concerts. Others may require EBI’s underwriting consent.

To learn more about the program, visit www.nhlgc.org and click on Risk Services > Risk Services Overview > Property & Liability. You can also call Tom Dunn, LGC’s Member Relations Manager, at 800.852.3358, ext. 306.

Upgraded enrollment/billing system to provide automation enhancements

In the Summer 2007 edition of *A Matter of Trust—Leading the Way*, we announced that New Hampshire Local Government Center's (LGC) Board of Directors approved a staff recommendation to acquire a new enrollment and billing system for LGC HealthTrust following a five-month review of available options. Our implementation of HEALTHsuite®—a comprehensive, administrative claims processing system from RAM Technologies, Inc. of Fort Washington, Pennsylvania—was originally intended to take place in April of 2008. However, customization of the system to meet LGC HealthTrust's specific needs took longer than expected.

Ready, Set, Go!

After many, long staff hours of inputting, proofing and re-proofing group and enrollee data into our new system for all coverages available through LGC HealthTrust, we are pleased to report that HEALTHsuite is due to go live later this summer. According to LGC's Member Services Manager Martha Swasey, HEALTHsuite will help eliminate processes previously performed manually and "provides more flexibility to accommodate future expansion of LGC HealthTrust's membership, services and programs."

Positive Partnership

Like all of the vendors LGC partners with, RAM Technologies was chosen for having a proven reputation for providing high-quality service and innovative solutions to the customers it serves. For more than 28 years, RAM Technologies has established a solid record of supplying superior claims management processing systems and HIPAA compliant claims processing software to health plans.



RAM Technologies has established key strategic alliances with companies like IBM and McKesson Corporation, enabling them to provide the best value among healthcare administrative systems. In fact, the *Philadelphia Business Journal* named RAM Technologies to its "Top 25" List of Tech Employers in 2008.

Invoice Enhancements

Members may notice a slightly different look to their bills as a result of LGC's system conversion—namely an added account number atop each invoice and easier-to-read typeface, notes Martha. "Other than that, our system changeover should continue to provide you with the same reliable service you've grown accustomed to receiving from LGC."

Please look for an explanatory cover page highlighting new fields and formatting changes on the first invoice you receive from LGC's new system.

Help us go green!

At New Hampshire Local Government Center (LGC), we're trying to cut costs while creating a smaller carbon footprint this year by converting all of our newsletters from 'snail mailed' paper communications to electronically-sent publications.

Discontinuing LGC Paper Newsletters

This is the last paper edition of *Matter of Trust—Leading the Way* your group will receive via the United States Postal Service.

Instead, our Winter 2010 edition will be e-mailed to your group as an electronic newsletter with easy-to-read articles to scroll through at your convenience. (We'll continue to post a year's worth of our newsletters on LGC's website at www.nhlgc.org for your regular reference.)

Stay Connected* with e-Communications

To make sure you don't miss future editions of *Matter of Trust—Leading the Way* in its new e-newsletter format, please complete the form below and fax it to:

Rhonda Blackey
LGC Account Associate
603.226.2322

If you prefer to e-mail us the same information, please send it to: rblackey@nhlgc.org.

Please know that your e-mail information will only be used for communicating with your group regarding LGC-related news and not be shared by LGC with any other entity.

We hope to hear from you soon!

*If you recently sent us your e-mail address to receive the Summer 2009 *Benefits Bulletin* e-newsletter, there is no need for you to send it to us again (unless your e-mail address has since changed). That same information will be used to e-mail you our next edition of *Matter of Trust—Leading the Way*.

Yes, I want to receive future editions of *Matter of Trust—Leading the Way* in electronic format. Please e-mail them to me at the following address:

(Please print legibly)

E-mail Address _____

Name _____

Employer Group _____

Is your group protected? What you should know about Property-Liability Trust member agreements

By Phil Stewart

The New Hampshire Local Government Center's Property-Liability Trust (PLT) offers unique coverage ("protection") needed by our municipal and school members. Our PLT protection includes areas frequently not covered by traditional insurance.

As a self-insured, pooled risk management program specializing in municipal and school risk management, PLT has continuous contact with its members and is constantly looking for opportunities to creatively meet their respective needs. Protection is afforded to municipal and quasi-municipal members (as outlined in our *Member Agreement*) as well as school members (as set forth in the *Educators' Member Agreement*). While such entities have many similar exposures, they are also faced with a few unique to their specific operations.

Following is a brief overview of novel protection not frequently used by members but worth highlighting. To view the full detail of our PLT Agreements, visit www.nhlgc.org and click on Risk Services > Risk Services Overview > Property & Liability.

Working Dogs and Horses

Several years ago, PLT introduced *medical expense reimbursement for veterinary care* and *death in the line of duty protection* for its municipal members' working dogs and horses. It affords protection that reimburses members 50 percent of expenses necessarily incurred for veterinary care for member-owned working dogs and horses that is not routine and preventative, subject to an aggregate limit of \$1,500.

Through PLT, municipal members are also paid up to \$7,500 to cover reasonable expenses associated with the selection, buying and training of a replacement working dog or horse following a line-of-duty death.

Academic Curriculum Animals

Recognizing that some schools use animals for academic curriculum, the PLT *Educators' Member Agreement* provides school members' protection—up to \$5,000 per animal per occurrence—to cover reasonable expenses associated with the selection and buying of a replacement animal if a school member's animal dies from other than natural causes.

New Pollution Protection (Effective July 1, 2009)

The FY 2010 *Member Agreement* and *Educators' Member Agreement* offer expanded protection to municipal and school members for pollution exposure. Pollutant means any solid, liquid, gaseous or thermal irritant, contaminant or hazardous mate-

rial that includes—without limitation—smoke, vapor, soot, fumes, ashes, alkalies, chemicals, petroleum-based fuels, biological/etiologic agents or materials and waste; waste includes material to be recycled, reconditioned or reclaimed.

Notwithstanding the Agreements' Section III (A) exclusion "exception" to protection for third-party claims involving bodily injury and property damage arising out of pollution, PLT does extend protection to cover up to \$10,000, per occurrence, for bodily injury, property damage or clean-up costs related to a pollution incident.

The *Educator's Member Agreement* extends such protection to school members arising out of *hostile fire, pesticide application, escape of pollutants from the engine or fuel storage compartment of a covered automobile, mobile equipment or school bus* and pollution associated with *road salt application*. The *Member Agreement* provides municipal members such protection for each of those aforementioned exposures and also extends it for *escape of pollutants from engine or fuel storage compartment of fire engines*, as well as for pollution associated with *fire fighting activities* and *Hazardous Materials Response Teams*.

Our *Member Agreement* and *Educators' Member Agreement* language is extensive and outlines in detail the nature and breadth of protection afforded. We encourage your review of the Agreements and welcome any questions you may have about the protection areas highlighted in this article or other protection set forth in our PLT Agreements.

Phil Stewart is LGC's Director of Claims and Coverage. He can be reached by e-mailing pstewart@nhlgc.org or calling 800.852.3358, ext. 308, for more member agreement and related coverage information.



New federal regulations for medical insurance, Workers' Compensation and liability coverage programs

By Richard Dwyer

Recently updated federal regulations have placed reporting requirements on companies which process claims for medical insurance, Workers' Compensation and liability programs to coordinate activities in cases where Medicare might also be paying claims. The original legislation is known as the Medicare, Medicaid and State Children's Health Insurance Program Extension Act (MMSEA) of 2007.

Medicare Secondary Payer

Specifically, the regulations require identification of claims where Medicare should not be the primary payer because a participant may have a private program available to pay first. Many employers already know this program as Medicare Secondary Payer. MMSEA Section 111 has significantly broadened Medicare's ability to identify potential other payers by requiring that claims processors must now report all potential Coordination of Benefit (COB) claims to the Centers for Medicaid and Medicare Services (CMS).

While the law requires payers to report potential Medicare COB situations, it does so through different mechanisms. For Workers' Compensation and liability programs, CMS notification happens after a claim has been filed. Also, the claim will be handled on an individual basis without employer impact. In contrast, CMS requires that a quarterly eligibility file for medical enrollees be sent by the medical claims administrator of employers who have subscribers over 45 years old—as well as for medical enrollees' spouses or dependents.

Required Numbers Needed

In order to match each covered individual against Medicare's rolls, medical claims processors, like Anthem Blue Cross and Blue Shield, are required to send the employer's tax identification number (EIN) plus the Social Security number (SSN) of every covered person with medical benefits. Therefore, New Hampshire Local Government Center (LGC) HealthTrust will soon be contacting member groups to obtain the required information on Anthem's behalf. This reporting is mandated by CMS, and Anthem is subject to fines of \$1,000 per person per day for noncompliance. The CMS expects rigorous enforcement to take place in order to obtain all required SSN and EIN information as soon as possible.

At LGC, we have always respected an individual's request for privacy regarding use of SSNs and undertook earlier efforts to cease using SSNs on plan identification (ID) cards. While we will continue to protect the security of all individuals in regards to ID cards, LGC now needs to obtain a valid SSN for each LGC HealthTrust subscriber and their dependents, regardless of age. **The SSN will only be used by Anthem for purposes of compliance with MMSEA Section 111 and will not be given out to any other entity nor appear on plan ID cards.**

All Health Insurance Portability and Accountability Act (HIPAA) of 1996 privacy regulations and protections will be maintained by

both LGC and Anthem in handling this important and private information. Should your employees question the right of CMS to obtain SSN information, you may find the following document—posted on the CMS website by its Office of Financial Management/Financial Services Group—helpful to share:

<http://www.cms.hhs.gov/MandatoryInsRep/Downloads/Collection-ofSSNsHICNsandEINsTINsALERT.pdf>

Please be advised that LGC is currently establishing procedures for obtaining EIN and SSN information from members. Once those procedures are finalized, we will notify all LGC HealthTrust member groups of the appropriate protocol required. Thank you in advance for your cooperation.

Richard Dwyer is Operations Manager at the LGC and serves as its HIPAA compliance officer.

... *New Hampshire Hospital Scorecard* (continued from front page)

Scorecard Specifics

All of the quality measures are drawn from nationally vetted and endorsed data resources available through the U.S. Department of Health and Human Services and the Leapfrog Group. Cost measures are drawn from the New Hampshire Insurance Department's *Acute Care Hospital Comparison Report* which measures relative costs for a market basket of services. The *New Hampshire Hospital Scorecard* (see pages 6-7) is posted at www.nhpgghscorecard.org.

Additional Information

The NHPGH is comprised of leadership from the State of New Hampshire Employee and Retiree Health Benefits Program, the University System of New Hampshire, New Hampshire Local Government Center (LGC) HealthTrust, serving municipalities, schools and county governments throughout New Hampshire, and the New Hampshire School Health Care Coalition, a joint labor/management partnership providing health benefits to public employees throughout the state. Copies of the *New Hampshire Hospital Scorecard* will be distributed to LGC groups for sharing with their employees in the coming months. For more information, visit www.nhpggh.org or call NHPGH Consultant Heather Staples at 603.491.2701.

The NH Citizens Health Initiative seeks to create a system of care that promotes health, where quality is assured and care is accessible, affordable, effective and safe. For further information, visit www.steppingupnh.org.



New Hampshire Hospital Scorecard

Hospital Name Address	Patient Experience		Patient Safety	Select Clinical Quality			Cost Index
	Overall	Recommend	National Survey	Heart Attack	Heart Failure	Pneumonia	
CONCORD HOSPITAL 250 Pleasant Street, Concord 03301	●	●	●	●	●	●	\$
WENTWORTH-DOUGLASS HOSPITAL 789 Central Avenue, Dover 03820	●	●	●	●	●	●	\$
MONADNOCK COMMUNITY HOSPITAL 452 Old Street Road, Peterborough 03458	●	●	NO REPORT	●	●	●	\$
CATHOLIC MEDICAL CENTER 100 McGregor Street, Manchester 03102	●	●	NO REPORT	●	●	●	\$ \$
SOUTHERN NH MEDICAL CENTER 8 Prospect Street, Nashua 03061	●	●	NO REPORT	●	●	●	\$
ST JOSEPH HOSPITAL 172 Kinsley Street, Nashua 03061	●	●	NO REPORT	●	●	●	\$
EXETER HOSPITAL INC 5 Alumni Drive, Exeter 03833	●	●	NO REPORT	●	●	●	\$ \$ \$ \$
ALICE PECK DAY MEMORIAL HOSPITAL 125 Mascoma Street, Lebanon 03766	●	●	NO REPORT	700 CASES	●	●	\$
LITTLETON REGIONAL HOSPITAL 600 St. Johnsbury Road, Littleton 03561	●	●	NO REPORT	700 CASES	●	●	\$ \$
CHESHIRE MEDICAL CENTER 580 Court Street, Keene 03431	●	●	NO REPORT	●	●	●	\$
FRANKLIN REGIONAL HOSPITAL 15 Aiken Ave, Franklin 03235	●	●	NO REPORT	●	●	●	\$
PORTSMOUTH REGIONAL HOSPITAL 333 Borthwick Avenue, Portsmouth 03801	●	●	●	●	●	●	\$ \$
LAKES REGION GENERAL HOSPITAL 80 Highland Street, Laconia 03246	●	●	NO REPORT	●	●	●	\$
ANDROSCOGGIN VALLEY HOSPITAL 59 Page Hill Road, Berlin 03570	●	●	NO REPORT	●	●	●	\$ \$
MARY HITCHCOCK MEMORIAL HOSPITAL One Medical Center Drive, Lebanon 03756	NO REPORT	NO REPORT	●	●	●	●	\$ \$
FRISBIE MEMORIAL HOSPITAL 11 Whitehall Road, Rochester 03867	NO REPORT	NO REPORT	NO REPORT	●	●	●	\$ \$ \$
HUGGINS HOSPITAL 240 South Main Street, Wolfeboro 03894	NO REPORT	NO REPORT	NO REPORT	●	●	●	\$
NEW LONDON HOSPITAL 273 Country Road, New London 03257	●	●	NO REPORT	700 CASES	●	●	\$
PARKLAND MEDICAL CENTER One Parkland Drive, Derry 03038	●	●	●	●	●	●	\$
SPEARE MEMORIAL HOSPITAL 16 Hospital Road, Plymouth 03264	●	●	NO REPORT	●	●	●	\$
ELLIOT HOSPITAL One Elliot Way, Manchester 03103	NO REPORT	NO REPORT	NO REPORT	●	●	●	\$
VALLEY REGIONAL HOSPITAL 243 Elm Street, Claremont, 03743	NO REPORT	NO REPORT	NO REPORT	●	●	●	\$
MEMORIAL HOSPITAL, THE 3073 White Mountain Hwy, N. Conway 03860	NO REPORT	NO REPORT	NO REPORT	●	●	●	\$ \$
WEEKS MEDICAL CENTER 173 Middle Street, Lancaster 03584	NO REPORT	NO REPORT	NO REPORT	700 CASES	●	●	\$ \$
COTTAGE HOSPITAL Swiftwater Road, Woodsville 03785	NO REPORT	NO REPORT	NO REPORT	700 CASES	●	●	\$
UPPER CONNECTICUT VALLEY HOSPITAL 181 Corliss Lane, Colebrook 03576	NO REPORT	NO REPORT	NO REPORT	700 CASES	700 CASES	700 CASES	\$ \$

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Frequently Asked Questions

Who is the NH Purchasers Group on Health (NHPGH)?

The NH Purchasers Group is comprised of leadership from the State of New Hampshire Employee Health Benefits Program, the University System of New Hampshire, the NH Local Government Center HealthTrust serving municipalities, schools and county governments throughout NH, and the New Hampshire School Health Care Coalition, a joint labor/management partnership providing health benefits to public employees throughout the state.

Who is the NH Citizens Health Initiative?

The NH Citizens Health Initiative (Initiative) originated from the recommendations of the Pillars Project published in late 2004. The major intent of the Pillars Project, an effort initiated and supported by the Endowment for Health, was to develop a framework for a health care system that provided everyone with access to high-quality, cost-effective care and left no one without health care or coverage. The Pillars Project recognized and reinforced the need for a sustained effort if these goals were to be achieved.

Building upon the work and recommendations of the Pillars Project, the University of New Hampshire and the Endowment for Health identified goals, established the Initiative structure and focus, recruited leadership, and established policy teams in the areas of Quality of Care, Health Promotion Disease Prevention and Finance and Cost Information. Governor John Lynch agreed to support the effort and convened the first meeting of the Initiative.

What is the Hospital Reporting Initiative?

The Hospital Reporting Initiative was designed to create a robust dashboard of measures comparing the performance of New Hampshire hospitals with each other and, where available, with regional and national performance comparisons and to publicly report those measures to inform employer and employee health care decisions. Similar approaches have been launched across the nation. (Reference: www.leapfroggroup.org; hospitalcompare.hhs.gov)

Whenever possible, the hospital performance measures used are those that have been endorsed and are already being reported by leading national organizations such as the National Quality Forum, Leapfrog, CMS and The Joint Commission.

More specifically, the data for measuring patient satisfaction comes from a national recognized survey named Hospital Consumer Assessment of Healthcare Providers and Systems or HCAHPS. You can find more information at www.hcahpsonline.org.

Patient safety measurements are derived from a nationally recognized survey from The Leapfrog Group. Leapfrog survey results are reviewed and approved by each hospital's CEO before being submitted.

Select clinical quality information is attained from CMS hospital compare. Clinical quality facts are collected from hospitals' patient records. The data is converted to rates that measure how well the hospitals care for their patients. This is done by seeing how often the hospital follows procedures known to result in better outcomes for patients.

The hospital cost indexes were first developed by the NH Department of Insurance in 2008. They are updated yearly and represent the relative price difference for a set or "market basket" of services for each of the 26 NH Hospitals. To review the report and the methodology in more detail, please visit the NH Department of Insurance website (nh.gov/insurance).

Who Prepares the Quality Data for New Hampshire Hospitals?

Through a contract with the Maine Health Information Center (MHIC), the quality on New Hampshire hospitals is abstracted from various sources such as Leapfrog, CMS and the NH Insurance Department, and is processed using the MHIC methodologies.

Why does the NH Purchasers Group on Health recognize high quality?

The NHPGH believes that if you provide recognition for hospitals demonstrating best quality, you begin to motivate and enable hospitals to change practice models and to make investments in improved systems.

Our quality reporting focused on reporting credible and fair measures that are based on evidence-based medicine, reflect best practice, and are under the control of the clinicians and organizational leaders. These measures are meant to be used to measure the safety practices and quality of care in hospitals; recognize high quality hospitals that have given patient safety a high priority; and serve as a basis for financial rewards from self-insured employers and health plans.

Where can I find more information about NHPGH as an organization?

Please visit www.nhpgg.org to learn more about the New Hampshire Purchasers Group on Health, our mission and key strategies.

Contact Us

NH PURCHASERS GROUP ON HEALTH
501 South Street, 2nd Floor | Bow, NH 03304
603-573-3373 | nhpgg@jsi.com

NH CITIZENS HEALTH INITIATIVE
501 South Street, 2nd Floor | Bow, NH 03304
603-573-3373 | TheInitiative@jsi.com

Important dates to mark on your calendar!

October 7

Tools to Evaluate School Health Policies & Practices Workshop

9 a.m. – 3 p.m.

LGC, Concord, NH

Offered by LGC in partnership with the New Hampshire Coordinated School Health Council, this workshop introduces the Centers for Disease Control and Prevention's School Health Index (SHI). The SHI tool can help assess and improve physical activity, healthy eating, tobacco-use prevention plus safety and



asthma policies/programs at schools. To register online, visit the "Calendar" edition of www.nhlgc.org and click on "LGC Event Calendar" for the workshop's listing.

November 18 – 20

LGC's Annual Conference

Radisson Hotel, Manchester, NH

Themed *Local Government: Rising to the Challenge*, LGC's 68th Annual Conference will feature informative sessions covering finance, governance, health and safety, human resources, land use and environment, schools, technology and more. Watch for a fall mailing of LGC's *New Hampshire Town and City* magazine (October 2009 edition) which will include a conference program insert. Or visit www.nhlgc.org and click on the "LGC Annual Conference" menu bar for additional details.



LEADING THE WAY

Matter of Trust

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